## **NHS Patient Satisfaction Questionnaire**

We would like your feedback on how we can improve our NHS dental services to you. We value your feedback and want to understand what we need to improve to provide excellent dental care to our patients. This questionnaire is completely confidential, and you will remain anonymous. We only ask for you to give the name of your dentist so we can allocate feedback accordingly if needed.

Please use the 9-point scale (1 being 'very poor' and 9 being 'outstanding') to indicate how well you think the practice has performed for each statement during your appointment today. We kindly ask to include any comments you wish to add to further your statement if necessary.

We thank you for taking the time to complete this survey.

Name of Dentist:	••••
Age:	••••
Gender:	••••

i i									
	Improvements needed			Satisfactory			Excellent		
	1	2	3	4	5	6	7	8	9
How did you find booking your appointment?  *Is there anything you would change, please add comments.									
How did you find the communication with the reception team?  E.g Did they let you know dentist was running behind, greet you in a friendly									

manner?					
How did you find the wait time for your appointment?					
Did you feel you had enough time to discuss your needs with your dentist?					
Were you satisfied with the communication with your dentist?					
*Did you understand everything that was discussed?					
Were you satisfied with the overall treatment provided by your dentist?					
Overall were you satisfied with the service provided by our dental team today?					
*Please add comments if applicable.					

Please add comments below (if applicable):